

Town of Woodbridge

Emergency Preparation Guide



With severe storms and drought-driven wildfires devastating neighborhoods nationwide and close to home, I want to provide everyone in our community with updated information to prepare for an emergency. While Town officials are prepared to manage weather-related or other emergency situations, it is important residents register to receive critical State and Woodbridge communication alerts and are familiar with resources that are available. Please review this guide so your household may be prepared for an emergency. My office is always available to help residents in any way possible—let's work together to keep each other safe.

Mica Cardozo
First Selectman

The CT Alert System

The State of Connecticut CT ALERT system uses the 9-1-1 database to alert residents of life-threatening emergency conditions. **Your home telephone number is already registered**, but you may add cell phones, business phones, e-mail, text messages, and hearing impaired receiving (TTY) devices. You may also choose to be notified in more than one town or location. To add or change your settings, visit the CT ALERT website at ctalert.gov. (The public may access a computer at the Town Library or at the Human Services Dept.)

Your information will be kept confidential. It will be used and shared only for emergency purposes.

Woodridge Alerts & Helpful Websites

In an emergency, Woodbridge officials will initiate an emergency alert. **To receive Woodbridge alerts, sign up at the Alert Center under Services on the Town website, woodbridgect.org.**

For helpful emergency planning and safety tips, visit:

woodbridgect.org/police

The Woodbridge Police Department

woodbridgefire.com

The Woodbridge Volunteer Fire Department

Important Phone Numbers

Emergency	911
<i>(for Ambulance, Fire, and Police)</i>	
Police (non-emergency)	203-387-2511
Fire (non-emergency).....	203-389-3441
Town Hall.....	203-389-3400
Poison Control	800-222-1222
Emergency Management	203-387-2511
Director	
Human Services.....	203-389-3429
Senior Center	203-389-3430
Municipal Animal Control ...	203-389-5991
Quinnipiac Valley	
Health District	203-248-4528
Dept. of Public Works	203-389-3420

Reporting Power Outages & Downed Wires

To report a power outage or to receive outage alerts and restoration updates, visit United Illuminating (UI) at uinet.com or call 800-722-5584. To register for UI outage alerts via your cell phone, text REG to 78418. (Follow prompts with your 14-digit UI account number handy—it may be needed to register.) **Downed wires and trees on wires are dangerous!** Treat every downed wire as if it were live. Remember downed trees and limbs can hide live wires and conduct electricity to the surrounding area. To report downed wires, call 9-1-1. A dispatcher will then coordinate with Public Safety and United Illuminating to make the area safe.

Town of Woodbridge
11 Meetinghouse Lane
Woodbridge, CT 06525

*****ECRWSSDDM*****

Residential Customer
Woodbridge, CT 06525

PRSRT STD
ECRWSS
US POSTAGE
PAID
EDDM RETAIL

Download the CTPrepares Mobile App

The Connecticut Emergency Preparedness Mobile Application allows you to access information and alerts on the go. Download the CTPrepares App to your smart phone so you have important information in the palm of your hand in the event of an emergency or loss of power. The App provides information and alerts in emergency situations and incorporates text messaging, email and social networking. It allows residents to communicate with family members during an emergency and to receive real-time notifications including emergency news, state office closings, and public safety messages.



Red Cross and Connecticut 2-1-1

For emergency safety tips and to learn about the Red Cross Severe Weather App, visit redcross.org. Weather alerts may be customized through the App.

Connecticut 2-1-1 is a helpful service available to residents. Following an emergency, locate essential resources that may be needed via 211ct.org.

The CTPrepares app is available free of charge—download onto your device from wherever you shop for your apps. For more details go to: ct.gov/CTPrepares

Preparing for Your Family's Unique Needs

Keep an Emergency Health Information card for each member of the family, listing your primary language, disabilities, medical needs, allergies, doctor information, and who to contact in case of an emergency. Prepare an **Emergency Kit**: water, flashlights, batteries, medication, cash, non-perishable food for three days, and a transistor or crank radio. Households with well water may fill a bathtub with water for flushing toilets.

Emergency Shelter

Should emergency officials decide to open a shelter, the Town's designated Emergency Shelter is:

The Center Gym, 4 Meetinghouse Lane

- Bring all medications with you.
- Advise the shelter prior to arrival of special needs, e.g. wheelchair, etc., by calling 203-389-3430.
- Bring cell phone, charger, and personal items.

Emergency Public Water Supply

Should water be needed during a power outage or other emergency, there are public water spigots at:

- The Center Building, 4 Meetinghouse Lane
(*spigots located on both sides of building*).
- The Woodbridge Firehouse, 100 Center Road
(*spigot located at front of building*).

Spigots may be shut off during winter. For access information, call Public Works at 203-389-3420.

Fire Safety

Every home should have:

- Smoke Alarms/CO Detectors (test monthly and replace the batteries every six months when clocks are reset for Daylight Savings Time).
- Fire Extinguishers (know how to use them and check the gauge to ensure they are kept charged).
- A household fire evacuation plan (practice periodic exit drills and make sure babysitters and other guests know how to make a quick and safe escape in the event of fire).

During a power outage, use flashlights and other battery-operated lighting rather than candles. Be sure generators are used outdoors only in well-ventilated areas at least 15' from doors, windows, and vents.

Helping Others

Be aware of neighbors in need of assistance. Those who live alone or are disabled might especially welcome your help. Human Services is available to assist should there be a need—call 203-389-3429.

Helping Pets

Remember your pet's food, water, and safety needs. If you evacuate, take your pets and their medications. Pets cannot stay at the Emergency Shelter—but will be safe nearby. If unable to transport your pet, help can be provided. Call Animal Control at 203-389-5991 or the non-emergency Police phone number at 203-387-2511. Call Animal Control with pet care questions.

Information for Seniors & Special Needs

It is recommended that seniors and residents that may require extra assistance be added to the **Emergency Call List** by calling 203-389-3429. Out-reach calls will be made to those on the list prior to an expected weather emergency or as needed.

School Closing Information

Families of students enrolled in Beecher Road School, Amity Middle School, and Amity High School can expect to receive notifications via **SchoolMessenger** for school closings, delayed openings, or early dismissals due to weather or an emergency. Phone numbers may be registered via **PowerSchool** to receive notices—update phone numbers through PowerSchool as needed. Also, stay informed via radio, television, and school district websites:

- High School and Middle School: AmityRegion5.org
 - Beecher Road School: Woodbridge.k12.ct.us
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