



In case of inclement weather, The Center Transportation Program may be cancelled. Announcements will be made on TV stations WFSB-TV Channel 3 and WTNH Channel 8. If Woodbridge schools are closed, The Center will also be closed.

### SAFETY GUIDLINES

- ◆ The driver may refuse to transport a passenger in the following situations:
  1. Driveways, sidewalks & steps are not kept clear of trees, brush, cars, ice or snow accumulation and appear unsafe for walking.
  2. The individual appears too ill to be transported & requires hands-on assistance.
  3. The individual refuses to wear a seatbelt.

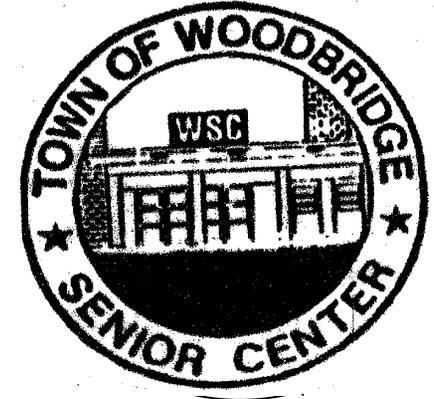
### Alternate Transportation

The Greater New Haven Transit District is a resource that may be available to Woodbridge residents. Call the Greater New Haven Transit District Administration Office at **(203)288-6643**.

Complaints regarding service should be made in writing to The Woodbridge Center.

Human Services Commission  
Town of Woodbridge  
11 Meetinghouse Lane  
Woodbridge, CT 06525

# The Woodbridge Center



## Transportation Guidelines For Elderly And Disabled Persons

---

**The Woodbridge Center**  
**4 Meetinghouse Lane**  
**Woodbridge, Connecticut**  
**06525**  
**203-389-3430**

## TRANSPORTATION Basic Service



The program provides door-to-door transportation for Woodbridge residents only, weekdays from 9:00 a.m. to 4:00 p.m. Vehicle used is a wheelchair-accessible bus. Drivers will provide limited assistance to and from the vehicle and at pick-up and drop-off locations.

### Who is Eligible?

Any resident of Woodbridge who is 60 years or older, and permanently or temporarily disabled residents.

### Who May Come With You?

You may bring one personal care attendant.



**PETS:** Guide dogs and registered companion animals are allowed.

### Limits of Assistance

The driver will assist an ambulatory rider to and from the front door of the pick-up and drop-off location. However, **wheelchair and scooter users must be at the bottom of steps prior to boarding the vehicle unless a ramp is available.**



**If requested, drivers will carry up to 3 shopping bags.**

## How to Apply

The driver will provide an emergency medical card on your first ride to be filled out and returned to the driver at that time.

## Waiting For A Ride

At your scheduled pick-up time, please be waiting at or near the front door where you can see the vehicle, or in the case of a blind resident, where the driver can see you.

## Reserving a Ride

Rides are scheduled on a first-come, first-serve basis. You may reserve a ride by calling **203-389-3430 between 9:00 a.m. and 4:00 p.m., Monday through Friday.**

When calling for a ride, please have following information available:

- ◆ **Your name and address**
- ◆ **Trip destination, as well as the date and time of appointment**
- ◆ **Physician's name, address, and phone number (only if trip is for a medical appointment)**
  - ◆ **Type of wheelchair or scooter (Power or Manual)**
  - ◆ **If you are bringing an attendant**

If you have to cancel the ride, please call The Center as soon as possible at **203-389-3430.**

Transportation is provided to and from The Center Monday through Friday. Scheduling is on a first-come, first-served basis and reservations must be called in at least a day in advance.

- ◆ Our first appointment of the day is 9:00 a.m. and the last appointment is 2:30 p.m.
- ◆ Grocery Shopping every Wednesday from 9:00 a.m.-1:00 p.m.
- ◆ Transportation to and from programs offered at The Center.

## What is the Contribution?

Only cash and checks are accepted. The following contributions are collected upon entering the bus:

- ◆ \$3.00 to The Center
- ◆ \$4.00 Grocery Shopping Trip

## MEDICAL APPOINTMENTS

- ◆ \$4.00 to Woodbridge
- ◆ \$6.00 to Ansonia, Bethany, Derby, Hamden, New Haven, Orange, Oxford, Seymour and Shelton
- ◆ \$7.00 to Branford, East Haven, Milford, North Haven, Wallingford and West Haven
- ◆ Attendants and Aides ride free.
- ◆ For a waiver of fees due to hardship, contact The Center office.